



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 6633

SERIAL NUMBER 10/716,441	FILING DATE 11/20/2003 RULE	CLASS 379	GROUP ART UNIT 2645	ATTORNEY DOCKET NO. 36-1798
-----------------------------	---------------------------------------	--------------	------------------------	-----------------------------------

APPLICANTS

John MM Potter, Suffolk, UNITED KINGDOM;
 Russell J. Lang, MT Waverley, AUSTRALIA;

*** CONTINUING DATA ***** *Yes CB*

This application is a DIV of 09/029,318 02/26/1998 PAT 6,728,236
 which is a CON of 08/758,424 11/29/1996 ABN

*** FOREIGN APPLICATIONS ***** *Yes CB*

UNITED KINGDOM 9621524.9 10/16/1996
 UNITED KINGDOM PCT/GB97/02782 10/08/1997

IF REQUIRED, FOREIGN FILING LICENSE GRANTED
 ** 03/05/2004

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>CB</i> Examiner's Signature Initials	STATE OR COUNTRY UNITED KINGDOM	SHEETS DRAWING 8	TOTAL CLAIMS 8	INDEPENDENT CLAIMS 1
------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------	------------------------	----------------------	----------------------------

ADDRESS
 23117
 NIXON & VANDERHYE, PC
 901 NORTH GLEBE ROAD, 11TH FLOOR
 ARLINGTON, VA
 22203

TITLE
 Multimedia call centre

<input type="checkbox"/> All Fees
<input type="checkbox"/> 1.16 Fees (Filing)